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20 One-Liners to Remember

Quick-fire facts for last-minute revision.

1 Small finance banks (SFBs) were introduced into India's banking structure in 2015.

The RBI created a distinct SFB category that year to widen access to basic banking for underserved groups.

2 The RBI granted the first small finance bank licences to 10 applicants in 2015.

This first batch of licences launched India's SFB segment focused on financial inclusion.

3 Small finance banks accept deposits and also grant loans, unlike payments banks.

Payments banks can accept deposits but cannot lend, while SFBs are full-service lenders.

4 SFBs mainly serve small farmers, micro-enterprises, and low-income households.

Their core mandate targets groups often left out of mainstream commercial banking.

5 SFBs are required to keep a set minimum share of branches in unbanked rural centres.

This branch-location rule pushes SFBs to expand physical banking access in underserved regions.

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6 Small finance banks operate under a dedicated RBI regulatory framework distinct from commercial banks.

The RBI issues specific licensing and operating norms tailored to the SFB model.

7 SFBs are permitted to undertake forex transactions to serve customer needs.

This allows SFBs to offer foreign-exchange services alongside core deposit and lending activities.

8 Small finance banks must maintain statutory ratios such as SLR and CRR like other scheduled banks.

These RBI-mandated ratios protect depositor funds and ensure liquidity discipline.

9 With RBI approval, SFBs can distribute mutual funds, insurance, and pension products.

This lets SFBs diversify revenue by cross-selling third-party financial products under licence.

10 Credit risk management is critical for SFBs because many customers lack a long credit history.

SFBs rely on thorough underwriting and borrower verification to limit loan defaults.

11 SFBs actively monitor non-performing assets to protect depositors and asset quality.

Controlling NPAs is a core risk-management priority for small finance banks.

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12 Reputational risk management is a key focus area for small finance banks.

SFBs build trust through customer service, ethical conduct, and prompt issue resolution.

13 SFBs invest in cyber-security and data-protection frameworks to safeguard digital banking.

Protecting IT systems and customer data is essential as SFBs expand digital services.

14 Small finance banks are typically regional in scale, unlike national or global commercial banks.

SFBs concentrate branch presence in underserved local markets rather than nationwide networks.

15 Micro-finance institutions mainly extend micro-credit and generally do not take public deposits like SFBs do.

This deposit-taking ability is a key structural difference between SFBs and MFIs.

16 Small finance banks focus on financial inclusion and grassroots economic empowerment.

Their core mission is bringing formal banking to previously excluded populations.

17 SFBs use mobile banking and digital platforms to expand reach and improve service.

Technology adoption helps SFBs serve remote and underserved customers efficiently.

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18 A common exam mistake is confusing small finance banks with payments banks.

The key distinction is that payments banks cannot lend, while SFBs can.

19 IIBF exams such as JAIIB and CAIIB frequently test small finance bank features and functions.

Aspirants should memorise SFB rules and revisit comparison tables before the exam.

20 SFBs play a role in expanding micro-credit and low-cost deposits in underserved communities.

This supports local investment and economic activity in disadvantaged regions.

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