

Learning Sessions

20 One-Liners | The Compliance Function in Banks: RBI's Framework Explained

BCP - Revision - The Compliance Function in Banks: RBI's Framework Explained

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20 One-Liners to Remember

Quick-fire facts for last-minute revision.

- 1 The compliance function in banks is an independent control that ensures adherence to laws, regulations and internal codes.**

This function protects depositor trust and bank reputation by preventing regulatory breaches before they occur.

- 2 RBI issued a circular in September 2020 on the compliance function and the role of the Chief Compliance Officer in banks.**

The circular harmonised compliance practices and CCO requirements across Indian banks.

- 3 Every bank must have an independent compliance function headed by a Chief Compliance Officer of adequate seniority.**

An independent, adequately staffed compliance function is a core governance requirement under RBI norms.

- 4 The CCO must be appointed for a minimum tenure of not less than three years under RBI's framework.**

A fixed minimum tenure protects the CCO from being removed for taking unpopular compliance positions.

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5 The CCO should be positioned at least two levels below the CEO in the bank's hierarchy.

Sufficient seniority gives the CCO the standing to challenge business decisions when needed.

6 The CCO reports to the MD and CEO or to the board or a board committee, keeping the role independent of business lines.

Reporting outside the business hierarchy prevents business pressure from diluting compliance oversight.

7 Removing a CCO before tenure completion needs board approval and, in some cases, prior intimation to the RBI.

This safeguard prevents arbitrary removal of a CCO who flags uncomfortable compliance issues.

8 The CCO should not be assigned business targets or other duties that could compromise independence.

Business targets could create incentives that conflict with objective compliance oversight.

9 Compliance is forward-looking and embedded in daily operations, while audit reviews controls after the fact.

Audit is a periodic after-the-fact check, whereas compliance operates continuously within business processes.

10 In the three lines of defence model, business is the first line and internal audit is the third line.

Business units own and manage risk directly as the first line of defence in this governance model.

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- 11 Compliance and risk management together form the second line of defence in the three lines of defence model.**

Compliance and risk management provide oversight and challenge to the first-line business units.

- 12 Compliance risk is the risk of legal or regulatory sanctions, financial loss or reputational damage from non-compliance.**

This risk arises whenever a bank fails to follow applicable laws, regulations or codes of conduct.

- 13 Managing compliance risk follows a cycle of identify, assess, monitor, report and remediate.**

This cycle helps banks continuously find and close compliance gaps rather than reacting only after breaches.

- 14 A board-approved compliance risk policy should be reviewed and refreshed at least once a year.**

Regular review keeps the policy aligned with new regulations and emerging risk areas.

- 15 The compliance department maintains a compliance manual and runs training and awareness programmes for staff.**

Training keeps staff aware of current regulatory requirements and how to apply them in daily work.

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16 The compliance function acts as the principal point of contact with the regulator during inspections.

Compliance coordinates regulatory inspections and ensures supervisory observations are remediated.

17 Compliance officers increasingly use RegTech to monitor transactions and flag anomalies across large volumes of accounts.

Technology-driven surveillance helps compliance teams review far more transactions than manual checks allow.

18 Key laws shaping bank compliance include the Banking Regulation Act 1949, the RBI Act 1934 and the PMLA 2002.

These statutes, along with RBI master directions, form the core legal framework banks must comply with.

19 The compliance function reports periodically to the board on breaches, near-misses and remedial action taken.

Regular board reporting keeps directors informed of the bank's overall compliance health.

20 A strong compliance culture, set by the tone at the top, helps reduce mis-selling and conduct failures.

Leadership commitment to compliance shapes how seriously staff at all levels take regulatory obligations.

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