

Learning Sessions

20 One-Liners | Banker Customer Relationship in JAIB PPB 2026: Types, Rights & Garnis

IIBF - Revision - Banker Customer Relationship in JAIB PPB 2026: Types, Rights & Garnis

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20 One-Liners to Remember

Quick-fire facts for last-minute revision.

1 On a deposit, the customer is the creditor and the bank is the debtor.

The bank owes the deposited money back to the customer, making the bank the debtor.

2 When a bank lends money, the bank becomes the creditor and the customer the debtor.

Lending reverses the roles seen in a deposit transaction.

3 Safe custody of valuables creates a bailor-bailee and trustee relationship between customer and bank.

The bank safeguards items handed over for custody without owning them.

4 In cheque and bill collection, the bank acts as agent and the customer as principal.

The bank performs collection services on the customer's behalf as its agent.

5 Safe deposit lockers create a lessor (bank) and lessee (customer) relationship.

The bank leases locker space to the customer under this arrangement.

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- 6 In an indemnity arrangement, the indemnifier bears the loss and the indemnified is protected.**

The indemnifier promises to cover loss caused by the promisor's conduct.

- 7 Merchant bankers act as financial intermediaries transferring capital from investors to corporates or government.**

They channel funds from subscribers to entities needing capital.

- 8 A bank in India can be structured as a partnership firm with a maximum of 10 partners.**

This is one of the permitted legal structures for a bank under Indian law.

- 9 A bank can also be a company incorporated under the Companies Act 1956 or 2013.**

Incorporation under either Companies Act is a valid banking structure.

- 10 A mandate is an unstamped authorisation letting a third person operate an account on the holder's behalf.**

It is a simple authorisation typically used by individual account holders.

- 11 A power of attorney is a stamped legal document executed before a magistrate, notary, or authorised official.**

Proper execution and stamping distinguish a POA from a mandate.

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- 12 Non-individuals cannot issue a mandate and must use a power of attorney instead.**

Mandates are limited to individual account holders.

- 13 In a POA, the donor is the principal and the donee is the agent who acts on the donor's behalf.**

These are the two defined parties in a power of attorney arrangement.

- 14 A general or universal POA covers more than one transaction, while a special POA covers a single transaction.**

The scope of authority differs between general and special POAs.

- 15 A garnishee order is a court order directing a bank not to release a judgment debtor's funds until permitted.**

It effectively freezes the debtor's account pending court permission.

- 16 After a garnishee order is served, cheques presented are returned marked refer to drawer.**

The bank cannot honour cheques once the account is frozen by the order.

- 17 A garnishee order does not bind the bank if the bank already has a prior right of set-off.**

An existing set-off right takes precedence over a later garnishee order.

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- 18 A fixed deposit under lien cannot be attached by a garnishee order, only the excess over the lien can be.**

The lien protects the secured portion of the FDR from attachment.

- 19 A garnishee order against one joint account holder cannot attach an either-or-survivor joint account.**

The order must be against all joint holders to attach such an account.

- 20 An attachment order is issued by revenue authorities, while a garnishee order is issued by a court.**

This distinguishes the two order types by their issuing authority.

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