

Learning Sessions

20 True / False | IIBF DRA Exam 2026: Debt Recovery Agent & DRA Tele-Callers Complete Gu

IIBF - Revision - IIBF DRA Exam 2026: Debt Recovery Agent & DRA Tele-Callers Complete Gu

Study more at iibf.store • YouTube: Learning Sessions • WhatsApp your course name to 8360944207 for daily updates

20 True or False

Decide, then check the answer and reason below each statement.

Question 1

The IIBF DRA exam paper has 90 MCQs carrying a maximum of 100 marks.

TRUE

IIBF sets the DRA paper at 90 multiple-choice questions worth a total of 100 marks.

Question 2

There is no negative marking in the IIBF DRA exam.

TRUE

Wrong answers are not penalised in the DRA exam, so candidates should attempt every question.

Question 3

DRA candidates get 3 attempts to pass the exam within 9 months of finishing training.

TRUE

IIBF allows three attempts inside a 9-month window after training completion before re-enrolment is required.

Learning Sessions

20 True / False | IIBF DRA Exam 2026: Debt Recovery Agent & DRA Tele-Callers Complete Gu

IIBF - Revision - IIBF DRA Exam 2026: Debt Recovery Agent & DRA Tele-Callers Complete Gu

Question 4

Graduate candidates need only 50 hours of training before appearing for the DRA exam.

TRUE

IIBF requires just 50 hours of training for candidates who already hold a graduate qualification.

Question 5

The DRA Tele-Callers exam is conducted in English only.

TRUE

Unlike the standard DRA paper, the Tele-Callers exam is offered solely in English.

Question 6

The DRA exam duration is 1.5 hours.

TRUE

IIBF allots 90 minutes for candidates to complete the DRA paper.

Question 7

A candidate must be at least 18 years old to apply for DRA training.

TRUE

IIBF sets 18 years as the minimum age on the date of application for DRA training.

Learning Sessions

20 True / False | IIBF DRA Exam 2026: Debt Recovery Agent & DRA Tele-Callers Complete Gu

IIBF - Revision - IIBF DRA Exam 2026: Debt Recovery Agent & DRA Tele-Callers Complete Gu

Question 8

DRA candidates may use a battery-operated calculator with up to 8 functions during the exam.

TRUE

IIBF permits a simple portable calculator limited to eight basic functions in the DRA exam.

Question 9

The IIBF DRA certification is mandated by the RBI for bank and NBFC recovery agents.

TRUE

The Reserve Bank of India requires banks and NBFCs to deploy only IIBF-certified recovery agents.

Question 10

A printed admit letter along with a valid original photo ID is mandatory to sit for the DRA exam.

TRUE

IIBF does not allow entry to the DRA exam hall without both documents.

Learning Sessions

20 True / False | IIBF DRA Exam 2026: Debt Recovery Agent & DRA Tele-Callers Complete Gu

IIBF - Revision - IIBF DRA Exam 2026: Debt Recovery Agent & DRA Tele-Callers Complete Gu

Question 11

The IIBF DRA exam carries negative marking for every wrong answer.

FALSE

The DRA exam has no negative marking, so wrong answers do not reduce a candidate's score.

Question 12

The qualifying mark for the DRA exam is 70 out of 100.

FALSE

The actual qualifying mark for the DRA exam is 50 out of 100.

Question 13

A DRA candidate gets only 1 attempt to pass the exam, with no retake allowed.

FALSE

IIBF actually allows 3 attempts to clear the DRA exam within 9 months of training completion.

Learning Sessions

20 True / False | IIBF DRA Exam 2026: Debt Recovery Agent & DRA Tele-Callers Complete Gu

IIBF - Revision - IIBF DRA Exam 2026: Debt Recovery Agent & DRA Tele-Callers Complete Gu

Question 14

The DRA Tele-Callers exam can be attempted in Hindi and vernacular languages.

FALSE

The DRA Tele-Callers exam is conducted in English only, unlike the standard DRA paper.

Question 15

Graduate candidates need 100 hours of training before the DRA exam, the same as 10th-pass candidates.

FALSE

Graduates need only 50 hours of training, while 10th-pass to below-graduate candidates need 100 hours.

Question 16

The IIBF DRA exam is a pen-and-paper offline test.

FALSE

The DRA exam is conducted online, not as a pen-and-paper offline test.

Learning Sessions

20 True / False | IIBF DRA Exam 2026: Debt Recovery Agent & DRA Tele-Callers Complete Gu

IIBF - Revision - IIBF DRA Exam 2026: Debt Recovery Agent & DRA Tele-Callers Complete Gu

Question 17

The DRA exam paper has 50 MCQs carrying 100 marks.

FALSE

The DRA paper actually has 90 MCQs, not 50, for a total of 100 marks.

Question 18

Recovery agents can legally work for banks without an IIBF DRA certificate.

FALSE

RBI mandates that banks and NBFCs deploy only recovery agents who hold the IIBF DRA certificate.

Question 19

The DRA exam duration is 3 hours.

FALSE

The DRA exam actually lasts 1.5 hours, not 3 hours.

Question 20

There is no minimum age requirement to register for DRA training.

FALSE

Candidates must be at least 18 years old on the date of application for DRA training.

Learning Sessions

20 True / False | IIBF DRA Exam 2026: Debt Recovery Agent & DRA Tele-Callers Complete Gu

IIBF - Revision - IIBF DRA Exam 2026: Debt Recovery Agent & DRA Tele-Callers Complete Gu

Keep Learning with Learning Sessions

iibf.store

Mock tests, video classes, one-liners & PDFs — all in one portal.

YouTube: Learning Sessions

Subscribe for free daily video classes.

WhatsApp

8360944207

Send your course name for daily updates.

Learning Sessions